

## WEBSITE ACCESSIBILITY STATEMENT

This accessibility statement applies to the website of Toyota Motor Europe and D-side Group.

This accessibility statement applies to the website: <https://www.lexusboutique.eu/>

This website is designed to comply with the European Accessibility Act (Directive (EU) 2019/882).

Please note that this statement does not cover other content or websites published on any of the subdomains or services of third-party vendors. These websites and their content or services have their own specific accessibility statements.

## GENERAL DESCRIPTION OF THE SERVICE

This website serves as the European official store for Lexus branded merchandise, offering a curated selection of lifestyle products and accessories that reflect Lexus's commitment to luxury, innovation and quality.

## COMPLIANCE STATUS

This website is partially compliant with the [Web Content Accessibility Guidelines \(WCAG\) 2.1, Level AA](#). The main components and templates used across our websites have undergone an external accessibility audit, including both automated and manual checks.

## ACCESSIBILITY FEATURES

The website is structured to ensure easy navigation and accessibility. Of the 8 WCAG criteria that the website meets, the most important features you should be able to access are:

- WCAG criterion "2.1.1 – Keyboard": All functionality is keyboard accessible
- WCAG criterion "2.4.7 – Focus visible": Focus state visible
- 
- WCAG criterion "3.2.3 – Consistent Navigation": Consistent navigation is provided across all pages
- WCAG criterion "3.2.4 – Consistent identification": All components on the website are identified consistently

## NON-ACCESSIBLE CONTENT

Despite our best efforts to ensure the accessibility of our website, we are aware of some limitations, which we are working to fix. Of the 16 WCAG criteria for which the website still needs improvement, the most important known limitations are listed below:

- WCAG criterion "1.1.1 – Non-text content (text alternative)": Some text alternatives lack sufficiency or are missing entirely
- WCAG criterion "1.4.4 – Resize text": Loss of content readability when text is resized
- WCAG criterion "3.1.1 – Language of Page": The default page language might not be defined
- WCAG criterion "4.1.2 – Name, role, value": Missing or incorrect ARIA roles and attributes, incorrect usage

## FEEDBACK AND CONTACT INFORMATION

We welcome your feedback on the accessibility of our website. Please let us know if you encounter accessibility barriers:

- Email: [lexusboutique@d-sidegroup.com](mailto:lexusboutique@d-sidegroup.com)

We try to respond to feedback within 15 business days from the date of receipt of the enquiry.

## COMPATIBILITY WITH BROWSERS AND ASSISTIVE TECHNOLOGY

Our website is designed to be compatible with the following assistive technologies:

- Chrome version 122.0.6261.69
- Edge version: 122.0.2365.66
- Firefox version: 123.0
- Safari version: 17.3
- Windows version: Windows 10 Pro
- MacOS version: Sonoma 14.3
- Android version: Android 13
- iOS version: iOS 17.3.1

Screen readers:

- NVDA version 2023.10
- VoiceOver
- Talkback

## TECHNICAL SPECIFICATIONS

The accessibility of our website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- JavaScript
- WAI-ARIA
- SVG
- CSS
- HTML

### Improvement plan

Toyota Motor Europe remains committed to improving the accessibility of the website in appreciable time. With the help of the accessibility audit, the website is being systematically improved.

## PREPARATION OF THIS STATEMENT

The statement is based on an external accessibility audit, including both automated and manual checks.

This statement was prepared on June 5<sup>th</sup>, 2025